

Opportunity Details

| Opportunity Information | |
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| Opportunity Title | Dementia Carers' Support Listener |
| Role Location | Cambridgeshire (Telephone or in person support) but based in Ely |
| Start Date | As soon as volunteer is able |
| Role Description | <p>The Dementia Carers' Support Service provides support to carers of people with dementia at specific times during the journey of their caring role.</p> <p>Many of our volunteers will have a lived experience of dementia care but not all. Volunteers are matched to carers currently supporting someone living with dementia. The service is based at the New Cottages, Princess of Wales Hospital, Ely. However, the service covers East & South Cambridgeshire, Cambridge City and Huntingdonshire but not Peterborough.</p> <p>We follow Covid-19 guidelines as set out by the CPFT. The volunteers and carers can choose how their support is delivered, considering individual risk. At present the majority of our support is over the telephone, with some face-to-face support where agreed.</p> <p>Volunteers support carers from their own homes with mobile phones provided by the service, any travel expenses will be reimbursed; there is no cost to the volunteer.</p> |

| Practical Considerations | |
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| Equal Opportunities Policy | Cambridgeshire and Peterborough NHS Foundation Trust is an equal opportunities employer. We do our best to make reasonable adjustments to ensure our volunteers can deliver the role. We welcome people with lived experience of mental and physical health needs. |
| Support On Offer | <p>Monthly 1:1 supervision as standard but can be more often if requested.</p> <p>Flexibility</p> <p>Monthly Group support meeting which also involves guest speakers, or bitesize learning sessions.</p> <p>Volunteer socials</p> |
| Training On Offer | <p>Access to NHS e-learning modules</p> <p>Support to complete Mandatory training</p> <p>Bitesize training offered during supervision and group support meetings</p> <p>All training needs and requirements will be considered and appropriate training offered</p> |

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| Availability / Duration | Minimum of 1 hour a week for a minimum period of 6 months although we can be flexible. |
| DBS Check Required | Yes |
| Other Considerations | |

| Application Information | |
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| Organisation Name | Cambridgeshire and Peterborough NHS Foundation Trust – Dementia Carers’ Support Service |
| Email Address | CPFTDCSS@cpft.nhs.uk |
| Telephone Number | 01480 420 331 |
| Website Address | Dementia Carers Support Service - Listening Service Cambridgeshire & Peterborough NHS Trust Volunteering (goassemble.com) |
| Point Of Contact | Adele Govier, Paige O’Brien, or Lorraine Riggey |